## PLVE Multi-Source Feedback Form

## Name of Dentist:

Thank you for taking the time to complete this questionnaire. It will provide valuable information about how you feel so that the dentist named above can improve the way he/she delivers patient care and work in a team. The completed questionnaire is anonymous and completely confidential. If possible please do not identify yourself through your answers.

Please use the 9 point scale to indicate how well you feel the dentist performs in the areas highlighted in the left hand column, with 1 meaning 'very poor' and 9 meaning 'excellent'. If you have time, please add comments in the space provided at the foot of the form. If you cannot respond to a question because your role does not give any insight in that area, please tick the box marked N/A

Please indicate how well the dentist demonstrates the following behaviours:

	Development required			Satisfactory			Outstanding			Not observed
	1	2	3	4	5	6	7	8	9	N/A
Being approachable										
Listening to you										
Being sympathetic to your point of view										
Showing appreciation to you for the contribution you make										
Listening to advice given by yourself or others										
Seeking help appropriately and when required										
Interacting and working well with team members										
Making decisions and communicating them clearly										
Making decisions in an appropriate time frame										
Being calm when stressful situations arise										
Communicating appropriately & at the right level for each individual patient										
Managing challenging patients or situations in a professional manner										

	1	2	3	4	5	6	7	8	9	N/A
Conducting themselves in a professional way in the workplace										
Treating patients, colleagues and team members with respect										
Being ethical & honest and displaying integrity										
Having good time management										
Writing clear instructions (eg referrals, laboratory tickets and prescriptions)										
Prioritising tasks well under pressure										
Keeping up to date with administrative tasks										
Planning ahead										
Responding quickly to emails/memos/ requests										
Please comment on what the o	lentist d	does pa	articula	rly wei	II:					
Please comment on areas the	dentist	could i	improv	e upon	):					

When you have completed this please tick the box here to lock the form